

COMMUNITY LIVING DURHAM NORTH  
SUPPORTED PEOPLES' USE OF AGENCY INTERNET

Policy No: B-28 (Service Delivery)

Effective Date: July 19, 2023

Last Revision:

Last Review:

Rationale:

This policy is necessary to ensure that no copyright infringements occur via CLDN's internet accounts. It will also protect the agency's servers from being overloaded as a result of multiple supported people gaming or streaming movies. If CLDN's internet were used for such activities, our servers and thus our business operations would not function at full efficiency.

Policy Statement:

Supported people are welcome to use the CLDN internet, with one-to-one staff supervision, for most purposes, but not for streaming. If people possess their own laptops or I-pads, the program that supports them is responsible to ensure that they do not have independent access to our internet.

Also, if people are vulnerable, staff must provide enhanced supervision during internet use to prevent exposure to harmful or inappropriate content.

People may wish to pay for their own internet account. Currently, Passport will cover that cost.

Approved by: Clare Suggitt  
for the Board of Directors

Date: July 19, 2023