

CLDN's guidelines for Community Support Services

Scheduling of Community Supports Participation:

- Participation will be pre-scheduled by or with the Team Leader and/or Manager of the program location and in some cases, set days are already in place for Community Supports Program so those participants are not pre-scheduled.
- The date, or consecutive dates, the person will attend need to be agreed upon, as well as specific arrival and departure times
- Because of the need to social distance, the number of people served at any one time must be conducive to accommodate the space available.
- Helping people to social distance will be our foremost consideration in deciding where to set up activity stations, whether certain people should attend on the same day, when or if certain people should access the community, etc.
- The Facilitation of Community Supports/Respite document will be used prior to every Respite visit.
- Participants at Community Supports no longer use an enhanced screening sheet. At Respite a once a day screening form and passive screening posted on the door prior entry will be used.

Screening:

- All participants will conduct a Passive Screening (signage) upon arrival
- If a participant does not pass the Passive Screening (signage) upon arrival, they will not be able to enter and will need to return home.

While at the Community Supports Program:

- Signage on safe physical distancing will be displayed on the floors and walls at the program
- All participants will perform hand hygiene when arriving
- All participants will be educated about, and try their best to adhere to, respiratory etiquette
- As much as possible, and as much as they are able, participants will maintain a minimum of 2 meters (6 feet) social distance from other participants and staff
- All CLDN employees will follow all protocols put in place to keep everyone safe
- Programs that use a room/space that is shared by participants must ensure the room/space is cleaned before and after using the space. There is signage to remind staff to complete this cleaning before and after in spaces like the kitchen for example. Bathrooms have signage for before and after use.

Lunches and snack items:

- All lunch and snack items will be brought to the program in a separate lunch pail or container
- In Community Support Programs, cooking and baking does occur that is skill based. During these times, participants will be using the kitchen area and will be eating what they prepared while there on disposable dishes/utensils in most cases.

CLDN will:

- Offer community support activities while protecting people supported and all employees
- Sanitize / Disinfect program areas and vehicles as per protocols
- Provide a schedule of events for the participant to ensure people are engaged
- Ensure that proper and safe physical distancing occurs during meal times
- Staff will follow all PPE protocols while supporting people